Our presence continues to strengthen in our community as Ocala Regional Medical Center and West Marion Community Hospital sustained growth and added services in 2016. Our new freestanding emergency department, Summerfield ER, opened on October 19, 2016 providing another access point for emergent care in our community.

Construction began on West Marion Community Hospital’s campus to add a fourth floor tower that will include 44 more inpatient beds (36 med/surg and 8 ICU), the addition of nine emergency room beds bringing the total to 31 beds, and the addition of two operating rooms and two shelled operating rooms to accommodate future growth. A fifth floor shell will also be added to the campus to expedite the process of adding rooms when needed in the future.

Ocala Health launched new programs and added technology to its surgical services. Ocala Health’s new lung cancer screening program is utilized for at-risk patients to enhance early detection of lung cancer and to reduce mortality among smokers. This low-dose computed tomography (LDCT) screening helps find the disease before symptoms begin with a goal of detecting disease at its earliest and most treatable stage. Ocala Health was the first in greater Marion County to offer Mako™ Robotic-Arm Assisted Surgery for hip and knee procedures. The robot is used at Ocala Regional Medical Center by orthopedic surgeons on the medical staff of Ocala Health.

The quality of care provided to patients was exemplified by recognitions from third party organizations received in 2016. Ocala Health’s bariatric surgery program was re-accredited as a comprehensive center under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), a joint program of the American College of Surgeons (ACS) and the American Society for Metabolic and Bariatric Surgery (ASMBS). Ocala Health was once again honored with the Get With The Guidelines®-Stroke Gold-Plus Quality Achievement Award for implementing specific quality improvement measures outlined by the American Heart Association/American Stroke Association for the treatment of stroke patients. This is the sixth consecutive year that Ocala Health has received this award.

Since 2012, Ocala Health has made investments totaling more than $236M which represent the addition of 32 emergency department beds, 124 inpatient beds, and 437 jobs for our community. These expansions, along with the addition of a freestanding emergency department in Summerfield in October 2016, exemplify Ocala Health’s commitment to adding new services and more access points for residents and visitors of Marion County.

Above all else, we are committed to the care and improvement of human life in Marion County and surrounding communities. We look forward to continuing to work with community leaders, local EMS and law enforcement, our dedicated staff, physicians and volunteers to provide quality healthcare for our growing community.

A Message From Our CEOs

Chad Christianson  
Chief Executive Officer  
Ocala Health

Ginger Carroll  
Chief Executive Officer  
West Marion Community Hospital
The Ocala Health Family

Advanced Imaging Centers
8150 SW State Rd 200, Ocala
2300 SE 17th St, Suites 302 & 800, Ocala
OcalaHealthAIC.com

Family Care Specialists
2415 SE 17th Street, Ocala
1800 SE 17th Street, Bldg 100, Ocala
2300 SE 17th Street, Suite 402, Ocala
1111 NE 25th Ave, Suite 302, Ocala
10696 SE US Hwy 441, Belleview
4850 SE 110th Street, Belleview
8150 SW SR 200, Unit 400, Ocala
OcalaHealthFCS.com

Ocala Health Heart & Lung Surgery
1500 SE Magnolia Ext, Suite 203, Ocala
OcalaHealthHeartandLung.com

Ocala Health Neurosurgical Group
1725 SE 28th Loop, Suites 101 & 103, Ocala
1500 SE Magnolia Ext, Suite 204, Ocala
OcalaHealthNeurosurgicalGroup.com

Wound and Hyperbaric Center
3300 SW 34th Ave, Suite 104, Ocala

Senior Wellness Community Center
9850 SW 84th Court, Suite 500, Ocala

Ocala Regional Medical Center
1431 SW 1st Ave, Ocala

West Marion Community Hospital
4600 SW 46th Court, Ocala

Summerfield ER
14193 S US Hwy 441, Summerfield

Ocala Health: Our family caring for yours.

We work every day to provide the safest, most advanced, patient-focused care you’ve ever experienced. Our team is ready to care for you and your family with our two hospitals, three emergency departments, seven primary care practices, three imaging centers, two surgical practices, a wound center, and a center for senior wellness. As Marion County continues to grow, Ocala Health expands to better serve the healthcare needs of our community. Whether it's adding to our existing facilities or adding new locations and services, we're committed to the care and improvement of human life.
**HOSPITAL STATISTICS**

Patients Treated................................. 184,435  
Annual Admissions .............................. 20,657  
Annual Emergency Visits...................... 98,871  
Total Medicaid Patients Treated.............. 35,251  
Indigent Patients Treated...................... 25,739  

**FACILITIES**

Hospitals ............................................. 2  
Licensed Beds ...................................... 316  
Diagnostic Imaging .............................. 2  
  Advanced Imaging Centers  
Primary Care Physician Practices ......... 7  
  Family Care Specialists  
Specialty Physician Practices .............. 4  
  Ocala Health Heart & Lung Surgery  
  Ocala Health Neurology  
  Ocala Health Neurosurgical Group  
  Ocala Health Trauma  

**OUR TEAM**

Total Employees ................................. 2,166  
Total Physicians .................................. 525  
Total Volunteers ................................. 151  

Ocala Health raising awareness of heart disease at the annual Heart Walk
Total Salaries and Benefits ................................................................. $145,688,825
Cost of Charity and Uncompensated Care ....................................... $25,388,837

**TAXES PAID**
Federal Income Tax .............................................................................. $13,543,395
State Income Tax ..................................................................................... $1,282,029
Indigent Care Tax ................................................................................... $4,657,275
Property Tax ............................................................................................ $1,535,207
Sales Tax .................................................................................................. $2,302,716
Other Local Tax ....................................................................................... $91,110
Total Taxes ............................................................................................. $23,402,732

Capital Investment .................................................................................. $20,487,876
Total Local Vendor Support ................................................................. $34,018,881
Minority and Women-Owned Business Support ............................... $4,095,318
Physician Specialty Coverage .............................................................. $14,128,582

**TOTAL ECONOMIC IMPACT**........................................................................ $263,115,732
Ocala Health continues its commitment to positive patient outcomes through evidence-based care. Our achievements and recognition during 2016 reflect the essence of quality care and superior clinical performance.
Giving back to the community is a long-practiced tradition for Ocala Health. Through financial and volunteer support, we work with a number of community organizations to further our mission of caring for and improving human life.

In a similar way, Ocala Health volunteers make a significant contribution to our organization every day. During 2016, our volunteers logged 26,568 hours of time worth an estimated $625,942.08* to assist in the comfort and aid of our patients and their families.

* Based on the Independent Sector 2015 dollar value placed on volunteer time

During 2016, staff members and leadership supported the following community organizations:

- American Cancer Society
- American Heart Association
- ARC Marion
- Central Florida YMCA
- Cornerstone School
- Fraternal Order of Police
- Hunger Fight
- Hospice of Marion County
- H.U.G.S. Charities
- India Association
- Cultural Education Center
- Marion County School of Radiologic Technology
- Marion County Foster Care
- Marion County Foster Parenting Association
- Michelle-O-Gram
- Nature Coast EMS
- Ocala Royal Dames for Cancer Research
- PACE Center for Girls
- Public Education Foundation
- Reddick-Collier Elementary School
- United Way of Marion County
19-year-old Kristen Putnam anticipated that her life would change when she moved to Florida last year. Nothing could have prepared her for how much it would change. Shortly after she settled in Marion County, she found out that she was pregnant with twin girls. When her daughters were just a few weeks old, Kristen was in a nearly fatal car crash.

She was brought to a local community hospital where they discovered she had a serious internal injury. Kristen was quickly transported to the Trauma Center at Ocala Regional Medical Center where trauma medical director Dr. Darwin Ang met her on arrival and brought her to surgery in less than 20 minutes. Kristen had a very rare and serious type of injury that has a very high rate of mortality. Fortunately, Dr. Ang had experience treating this same type of injury and was able to repair and stabilize her quickly. She was then admitted to Ocala Regional Medical Center for 13 days including two additional surgeries. “He did so much for me, and I’m lucky to still be alive,” says Kristen, “I’m thankful for Dr. Ang and his effort to save me.”

Kristen is out of the hospital and doing well. She is taking time to focus on her recovery, and is hopeful that she will be able to one day return to work and provide care to her twins.

Since opening in 2012, the Trauma Center has seen 9,384 patients and continues to have lower mortality rates than the state and national averages. The trauma services team works with community partners to bring injury prevention education to residents and coordinates the trauma transitional care network, a network of agencies focused on post-hospital care. The Trauma Center also assists our emergency medical providers with education about critically injured patients. Ocala Regional Medical Center will celebrate its five-year anniversary on December 8, 2017.
Over the past three years, Robert Peary began to have a more pronounced shortness of breath and noticed he was becoming more and more fatigued. He had slowly started developing stenosis of the aorta. His cardiologist at the time said they’d just watch his symptoms carefully, and if they got worse, they’d decide how to manage them.

But Bob knew he needed to do something about the symptoms now. “I was dizzy all the time. It felt like I had been drinking and I couldn’t work out in the gym or go on walks with my wife,” he said. He went to a seminar given by Dr. Bao Hoang, a cardiothoracic surgeon at Ocala Health. “He explained that he could fix the problems that I was having with a kind of mini operation,” Bob recalls. “He was well spoken, and had a lot of experience fixing exactly what I was experiencing. I just knew after that seminar that I had to make an appointment with him.”

It turned out Bob Peary was a prime candidate for the type of aortic valve replacement Dr. Hoang had spoken about. “He recommended that I have the surgery right away to get back that quality of life I had before. I was just glad to know that was possible.”

Dr. Hoang completed Bob's valve replacement without opening up his chest, and with only a couple two-inch incisions on the chest and groin. “I was in the hospital for five days total, and by the time I went home, I felt really good. The nurses and physicians at Ocala Health really made sure everything went smoothly,” Bob says. “I’m very grateful to them.”

Today, Bob is back to his active lifestyle. He goes to the gym every other day, takes long walks with his wife and has taken up playing pickle ball with friends and neighbors.

“I was dizzy all the time. It felt like I had been drinking and I couldn’t work out in the gym or go on walks with my wife.”

Robert Peary
Robert James is a two-time cancer survivor and a heart attack survivor. He survived his first cancer after a large lump was removed from the back of his tongue. Following that surgery, he had to learn to eat and speak all over again. A year and a half ago, Robert suffered a heart attack and had four stents placed in his heart afterwards.

This past year, 80-year-old Robert James went in for a routine CAT scan that turned out to have questionable results. Doctors called him back quickly for a PET scan that showed a hot spot on the left side of his lungs. Again, it turned out to be cancerous.

This time, Robert was referred to Dr. Bao Hoang, cardiothoracic surgeon at Ocala Health. Robert would need to have the top half of his left lung removed in order to remove all the cancerous cells. “When I heard I’d need to have such a large part of my lung removed, I was worried I’d have to be split open and out of commission for a long time afterwards,” recalls Robert, “but Dr. Hoang was able to go in and remove everything with just a few small holes.”

Robert’s surgery was done laparoscopically, which means his only scars are three small holes and a 1-inch incision. He was in the hospital for a total of three days, and released with no need to follow-up with chemotherapy or radiation. “The doctors and nurses were all fantastic,” says Robert. “Everything was explained to me clearly and they really took great care of me.”

Within a week of being sent home, Robert was breathing normally and physically able to do as much as an 80-year-old man should, if not more. “I’m only a little bit slower now. I hired someone to mow the yard, but other than that I can do everything on my own. I think that’s pretty great for someone who has had heart and lung surgeries,” Robert says. “It was definitely the care I received at Ocala Health, along with the prayers of my friends and family, that got me back on my feet so quickly.”

“It was definitely the care I received at Ocala Health, along with the prayers of my friends and family, that got me back on my feet so quickly.”

Robert James

Robert James, Cancer Care
Robert James, Cancer Care

William Divitto had been having hip and back pain for three years, since a back surgery he had failed to fix the problems he was having. But in September 2016, the pain started to become debilitating. “I was seeing pain management doctors to try to get a handle on the pain. The solutions they gave would last a month or so, and then I’d be back in even more pain,” recalls Divitto.

After Thanksgiving when he couldn’t walk without the help of a walker, he told his wife he was ready to look into a surgical solution. “I was barely walking. I couldn’t sit or stand or sleep.”

Divitto and his wife asked friends and neighbors for recommendations, and kept hearing the name Dr. Andrew Shaw at Ocala Health Neurosurgical Group. “From the first person I spoke with, there was a calm confidence about everyone there that was really appealing to me,” he remembers. “And when I met Dr. Shaw the following week, he was young, but confident, and there’s just something about him everyone likes. He saw how much pain I was in, and scheduled me for surgery the next week.”

In the six weeks following his surgery, William Divitto hasn’t felt any pain like he experienced before. Dr. Shaw was able to fix screws that were broken from his previous surgery, and repaired a degenerated disc in Divitto’s spine. “He did such a great job. Not only did he repair problems that were there before, he really fixed me up for the future as well,” says Divitto of his surgeon.

Divitto credits his new pain-free life to Dr. Shaw and the nurses and staff at Ocala Health. “I’m going to be 74 and now I feel like I’m 40. I can work in the yard. I can do anything. I can almost run! I really just can’t hug them enough. I would definitely recommend them to anyone.”

“From the first person I spoke with, there was a calm confidence about everyone there that was really appealing to me.”

William DiVitto
54-year-old school teacher, Chris Clevenger, was told he was too young to be having the kind of hip problems and pain he was experiencing. He was having shooting pain down his left leg, but was told to stretch better and incorporate physical therapy into his life instead.

“I knew there had to be something someone could do that would last. I tried everything that was recommended, but the pain just kept getting worse,” recalls Chris. A friend of mine’s daughter works for Dr. Joseph Locker, an orthopedic surgeon at Ocala Health, and she convinced me to finally call and get a second opinion. “From the first time I talked with Dr. Locker, I was amazed. He was the first doctor who actually showed me my x-rays and explained what was creating all the pain. Meeting him really answered all my questions.”

Dr. Locker and Chris decided on an anterior hip replacement that would be minimally invasive and far superior to the posterior hip replacements that put patients in recovery for months. Going in to replace the hip from the front of the hip means far less tissue damage and pain for the patient. “I was really thrilled that he was able to use this approach, because a lot of doctors aren’t certified to do it yet.”

On the day of his surgery, Chris went to the hospital a little nervous, but confident in Dr. Locker and the staff at West Marion Community Hospital. “I finally felt like I was in really good hands,” says Chris.

Since the surgery is minimally invasive, Chris was cleared to go home the same day his surgery took place. “I actually never had any real pain,” he says “They used an inter-muscle pain killer, something that was inserted into the incision before they sewed me up and it was fantastic. Within hours, I was up walking around farther than they even wanted me to go. In fact, the walker they gave me to use was slowing me down, so I just picked it up and carried it down the hall!”

After trying to take it easy for six weeks after surgery, Chris is as active as ever and back to all the things he loves. He rides his bike to school every day, swims several hours a week and works out at the gym. He’s also a white water canoeist who’s now finally able to spend as much time as he wants on the water. “Because you steer a boat with your hips, I could really only stay in the boat for about 40 minutes before the pain would start up. Now, I’m in there for hours before I’m worn out. It’s incredible!”
In 2014, a friend of Kayla’s underwent bariatric surgery and she was able to witness the results. “It’s not that it was easy for her to lose the weight, because there’s a lot of work involved,” remembers Kayla, “but for the first time, she was successful at keeping it off with a positive outlook on the future.”

The fact that diseases like diabetes and heart disease had affected her mother and others in her family made Kayla very sensitive to the burdens of obesity later in life. Despite being active, Kayla already was experiencing trouble with joint pain and increasing fatigue. “I just didn’t want that for myself,” Kayla says.

Kayla decided that she wanted to explore bariatric surgery and met with Dr. Angel Caban and his team. “From my first appointment,” Kayla says, “everyone was so kind and really took the time to explain all of my options. And then, most impressively, they asked what I thought would be the best option for me.”

Kayla ultimately decided to have gastric sleeve surgery, or a vertical sleeve gastrectomy, in which the surgeon removes about 70% of the patients’ stomach resulting in less overall hunger while still allowing for absorption of necessary vitamins and nutrients. “I physically cannot eat the portion sizes and types of foods I was eating before without being sick,” says Kayla. “I am fuller faster, and slowly learning the types of foods that really power my body and not just feel good in the instant that you eat them.”

While Kayla recognizes that surgery isn’t the answer for everyone, she does credit Dr. Caban and the bariatric surgery team at Ocala Health for changing her life. “I’m more confident in my own skin. I have more energy and just enjoy life a little bit more every day now.”
On March 2, 2016, Tom Fabinsky was watching the afternoon news, when he rose from his chair and promptly fell to his knees. “Luckily I was able to call for an ambulance that was there within five minutes to take me to West Marion Community Hospital,” Tom recalls of that day.

Like nearly 800,000 people every year, Tom had suffered a stroke. He was fortunate enough to be rushed to a hospital like West Marion, where the expert ER staff did scans right away and administered a TPA shot for stroke. As the only FDA-approved treatment for ischemic strokes, the TPA (tissue plasminogen activator) shot works by dissolving the clot and improving blood flow to the part of the brain being deprived of blood flow.

“After the stroke, my right side was completely paralyzed and I lost the ability to speak,” Tom says. He was in intensive care for three days following his stroke, and attributes much of his swift recovery to the round-the-clock compassionate care to the nurses and doctors at West Marion Community Hospital. “They really solved every problem that my body threw at them, and were exceptionally thorough in my care.”

When Tom was able to leave the intensive care unit, his care continued for two weeks at an inpatient rehabilitation facility close to his home. There, he continued speech, physical therapy and occupational therapy to re-learn all the skills his brain had lost during the stroke.

Today, Tom continues to go to monthly stroke meetings, and the health professionals and people who’ve suffered similar experiences are amazed by his progress. “I don’t know that I’ll ever be back to 100%, but I’m about 90% and that’s good enough for me.”

“They really solved every problem that my body threw at them, and were exceptionally thorough in my care.”

Tom Fabinsky
Tom Fabinsky, Stroke Care

In 2010, 61-year-old Timothy Morin had open heart surgery for a single valve replacement. Since then, he had been experiencing arrhythmia. “My heartbeat was just all over the place, and I wouldn’t usually notice it until I lay down to go to sleep,” recalls Morin. Doctors told him it was concerning when a patient had 10,000 extra heart beats over the course of a day. Heart monitors showed that Timothy was having 74,000 extra beats every day.

Timothy was referred to Dr. Ramil Goel, who recommended a cardiac cryoablation to restore his normal heart rhythm. During this minimally invasive procedure, a balloon catheter is used to locate and freeze the heart tissue that triggers irregular heartbeats.

“The best part about the procedure was that I went into the hospital in the morning, got prepped and ready, had the procedure and early the next morning, I was released,” Morin says. Timothy says that his wife and daughter stayed with him in the days following his hospital stay, but that he felt fine. “Actually, I felt more than fine. My heart was beating normally for the first time in over five years. That first night out of the hospital was the best night’s sleep I’ve had in a long time.”

Timothy attributes his heart health and speedy recovery to the doctors, nurses and professionals at Ocala Health. “Everyone who cared for me was so nice and professional,” he remembers. “I was in, out and better in no time. I’m very grateful to them to be where I am now.”

“Actually, I felt more than fine. My heart was beating normally for the first time in over five years. That first night out of the hospital was the best night’s sleep I’ve had in a long time.”

Timothy Morin
Like many of the 600,000 women who have hysterectomy surgery each year in the United States, Sheena Ram was interested in learning all she could about surgical options available to her. As an Oncology Tech at Ocala Regional Medical Center, she’s well aware of the latest technology and surgical innovations and realized that robotic surgery might be her best option.

Sheena and her husband – along with their two boys and one daughter – moved to Ocala from New York 15 years ago for the warmer weather. Soon after arriving in Ocala, Sheena began seeing OB/GYN Dr. Poorti Riley.

“I had read a lot about robotic surgery and spoke to Dr. Riley and her staff,” she said. “They did a great job educating me about it and all the benefits. So I decided to go ahead and have the surgery done robotically.”

Sheena says that all the benefits she had read and heard about were not exaggerated. “I had the surgery and was home the next day, she remembers. “I really had no pain. I mean NO pain. I didn’t even need any pain medicine.”

Sheena was back to work in four weeks and is still amazed about how easy the surgery was for her. “You can’t even see the scar,” she said, laughing. “Everybody is different, but for me, this was incredible.”

She says she would definitely recommend the surgery to any woman who is considering hysterectomy. “What I would tell any woman, if she is thinking about robotic surgery … do it. Don’t wait! It’s really not scary at all,” she said. “All the benefits are true – less pain, shorter stay in the hospital, shorter recovery time overall and back to work faster. Unbelievable. Ocala Regional Medical Center was wonderful. They did a magnificent job on my surgery.”

“Unbelievable. Ocala Regional Medical Center was wonderful. They did a magnificent job on my surgery.”

Sheena Ram
After undergoing brain surgery and having a tumor removed, Arthur Doyle began developing bed sores from lack of movement in bed. Since he had also previously been paralyzed from the waist down in a motorcycle accident, he wasn’t able to get up and move around as patients are often required to do after surgeries.

“I wasn’t able to lay on my back or left side without getting dizzy for some reason,” remembers Doyle. “so as a result, I started developing sores on my right side.” Initially, Arthur and his mother tried to treat them on their own using support cranes and different methods at home. Eventually, they realized Arthur really needed to see the specialized physicians at Ocala Health’s Wound and Hyperbaric Center.

“The doctors at the wound care center tried a number of different things to get the sores to heal,” Arthur says. He was put on a number of different wound care treatments, but physicians adjusted treatment plans every few weeks until they found one that worked specifically for Arthur. “Since all wounds and all people are different, it can take a few tries to get it right. And they were tireless in trying new things and working to find the solution.”

The solution to Arthur’s sores was a treatment called Puraply, which is an antimicrobial dressing applied weekly to the wound. It took several treatments for the sores to heal, but physicians at the Wound Center continued Arthur’s care through to completion. The nurses were thorough in answering questions and explaining all the new therapies Arthur tried. “I hope I never have to deal with bed sores again, but if it happens, I’ll definitely go back to the Wound & Hyperbaric Center.”

“Since all wounds and all people are different, it can take a few tries to get it right. And they were tireless in trying new things and working to find the solution.”

Arthur Doyle
## Ocala Health Leadership

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<th>Name</th>
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<tr>
<td>Chad Christianson</td>
<td>Chief Executive Officer</td>
<td>Ocala Health</td>
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<td>Ginger Carroll</td>
<td>Chief Executive Officer</td>
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<td>Scott Hankinson</td>
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<td>Nathan Voosys</td>
<td>Chief Operating Officer</td>
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<td>Ann Szapor</td>
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<td>Sabrina Braun</td>
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<tr>
<td>Art Osberg, MD</td>
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## Ocala Health Board of Trustees

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<td>Larry Popell, MD</td>
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## Available Services

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Ocala Health will continue to invest in expanding facilities and adding new programs and services in 2017.

In January, the organization announced a multi-faceted expansion project at Ocala Regional Medical Center, which will add nearly 35,000 square feet of new space and renovate 50,000 square feet of existing space. These projects represent an increase in capacity of approximately 15% (34 more inpatient beds).

The project will include the below expansions.

- Addition of 34 inpatient beds, bringing the total to 256 inpatient beds
- Addition of 12 emergency room beds and new entrance to the emergency department, bringing the total to 32 emergency room beds
- Addition of two large operating rooms and support areas, bringing the total to 13 operating rooms
- Addition of biplane for interventional procedures

Ocala Health will add a General Surgery Residency Program, led by Program Director Darwin Ang, MD, PhD, with six residents to start in July 2017. This will be the third residency program at Ocala Regional Medical Center, part of the University of Central Florida College of Medicine/Hospital Corporation of America (HCA) Graduate Medical Education Consortium Program. The Graduate Medical Education program at Ocala Health, launched in July 2015, offers its residents the education and training they need to develop personal, clinical, and professional competence under the guidance and supervision of a highly-knowledgeable faculty and skilled staff.